Session #R06

A Leader's Guide:

How to Incorporate the **INTERACTTM** Quality Improvement Process to Reduce Unnecessary Readmissions

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Objectives

- Describe the purpose of the INTERACT™ quality improvement program
- Verbalize how the INTERACT™ quality improvement program can reduce the frequency of potentially preventable transfers.
- Describe steps to enhance the facility environment moving towards competent, safe and evidence-based quality of care
- Identify leadership strategies to review readmission data, benchmarking performance for sustainability.

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The journey Begins…

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Industry Landscape

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Industry Landscape

- Trends and Health Care Reform
  - Post Acute Care Impact
- Reality Check
  - Operational Challenges
  - Impact on Consumers
  - Examples of Redesign in New Environment

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Healthcare Challenges

- Government Unrest
- Reform of Health Care as we know it
- Reimbursement Changes
- Increased Costs
- Regulatory Changes
- External Oversight

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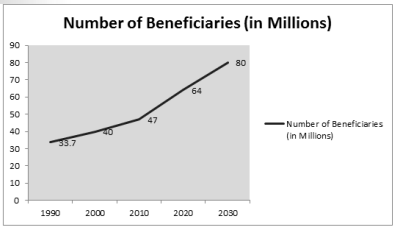
Medicare Growth Impact



Medicare Population Growth (Projections) – Source CMS

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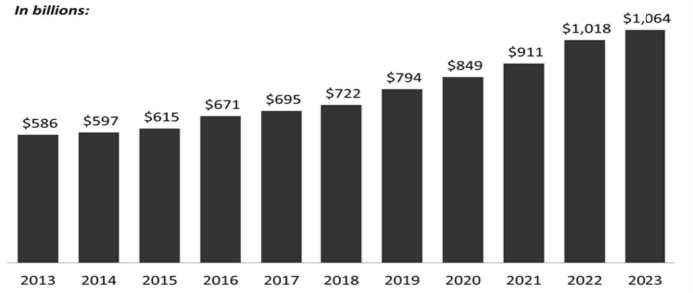
Medicare Growth

Projected Medicare Spending, 2013-2023



SOURCE: Congressional Budget Office (CBO) Medicare Baseline, May 2013.

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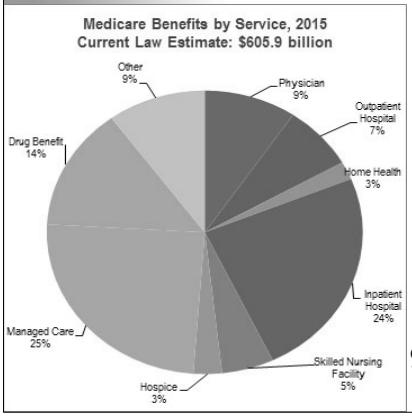
Financial Impact



Part A ($203.1 billion gross feeforservice spending in 2015

Part B ($167.8 billion gross fee for service spending in 2015)

Part C ($149.8 billion in 2015): *Medicare Part C, the Medicare Advantage (MA)*

Part D ($85.2 billion projected gross spending in 2015)

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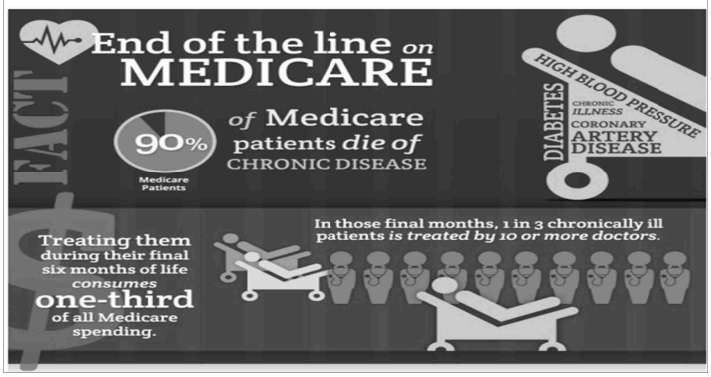
Challenges Post Acute Care

Nine of 10 Medicare patients die of chronic disease, and caring for them in their final six months of life absorbs one-third of all Medicare dollars. During that time, more than a third of chronically ill Medicare patients are treated by 10 or more doctors.



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Health Care Reform

Patient Protection and Affordable Care Act (PPACA)

- Signed into effect March 23, 2010
- Reduce long term costs of health care
- ***Link reimbursement to quality*** outcomes
- Move from ***Fee for Service to Bundled Payment methods***
- Person Centered Care
- Consumer engagement
- Access to data
- Strengthen the quality, accessibility, and sustainability of care

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Themes

Quality and Value

Performance Measures and Expectations – Efficiencies

Patient Engagement and Satisfaction

Chronic Disease Management

Care Integration and Transitions

Compliance

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